

https://www.rootsegypt.com/job/telesales/

telesales

Description

- Assisting in resolving customer complaints/disputes.
- Providing information to customers.
- Monitoring sales performance.
- · Closing sales deals.
- Keeping a record of calls and relevant details.
- · Updating customer details.
- Experience as a Telesales Representative or Customer Service Representative
- Familiar with CRM and MS Office programs

Responsibilities

- Assisting in resolving customer complaints/disputes.
- Providing information to customers.
- Monitoring sales performance.
- · Closing sales deals.
- Keeping a record of calls and relevant details.
- Updating customer details.
- Experience as a Telesales Representative or Customer Service Representative
- Familiar with CRM and MS Office programs
- · Good customer service skills
- Excellent communication skills
- Able to multitask
- · Good team player
- Good negotiation Skills

Qualifications

- 1+ years of experience
- Experience as a Telesales Representative or Customer Service Representative
- · Familiar with CRM and MS Office programs
- Good customer service skills
- Excellent communication skills
- · Good team player
- Good negotiation Skills

Hiring organization

Roots Management Consultants on Behalf of Customer

Employment Type

Full-time

Industry

Real estate (brokerage)

Job Location

5th settlement, new cairo, new cairo

Working Hours

10-6

Date posted

March 22, 2022