



<https://www.rootsegypt.com/job/erp-technical-support/>

ERP Technical Support

Description

- Solve clients problems over the phone and online
- Assists in developing procedures to ensure integrity of ERP system and databases
- Develops and implements project plans for ERP functional support tasks
- Develops and presents training materials for end users
- Interact with customers to provide and process information in response to inquiries, concerns, and requests about products and services
- Improves system performance by identifying problems; recommending changes

Requirements

- +1 year of experience as ERP customer specialist
- Good knowledge in ERP systems
- Good Knowledge in SQL 2008 and 2012
- Preferred to have previous experience in accounting systems
- Excellent Communication Skills
- Excellent Training & analysis Skills

Hiring organization

Roots Management Consultants on Behalf of Customer

Job Location

Nasr City, Cairo

Industry

Computer Software

Career Level

Entry Level.

Duration of employment

Permanent

Experience

+1

Job Type

Full Time

Skills

Computer Skills: Word, Excel, ERP Systems, SQL 2008 and 2012

Base Salary

EGP Confidential - EGP Confidential

Working Hours

9 AM To 6 PM (2 Days OFF)

Vacancies

2 Open Vacancies

Date posted

April 30, 2019

Valid through

May 31, 2019