

telesales

Description

- Assisting in resolving customer complaints/disputes.
- Providing information to customers.
- Monitoring sales performance.
- Closing sales deals.
- Keeping a record of calls and relevant details.
- Updating customer details.
- Experience as a Telesales Representative or Customer Service Representative
- Familiar with CRM and MS Office programs

Responsibilities

- Assisting in resolving customer complaints/disputes.
- Providing information to customers.
- Monitoring sales performance.
- Closing sales deals.
- Keeping a record of calls and relevant details.
- Updating customer details.
- Experience as a Telesales Representative or Customer Service Representative
- Familiar with CRM and MS Office programs
- Good customer service skills
- Excellent communication skills
- Able to multitask
- Good team player
- Good negotiation Skills

Qualifications

- 1+ years of experience
- Experience as a Telesales Representative or Customer Service Representative
- Familiar with CRM and MS Office programs
- Good customer service skills
- Excellent communication skills
- Good team player
- Good negotiation Skills

Hiring organization

Roots Management Consultants on Behalf of Customer

Employment Type

Full-time

Industry

Real estate (brokerage)

Job Location

5th settlement, new cairo, new cairo

Working Hours

10-6

Date posted

2022 ,22 ?????