

## Network Engineer

### Description

- Perform engagements, client workshops, and equipment installations
- Take the lead on technical escalations and drive incidents/problems until resolution utilizing advice and assistance from manufacturers and other team members as required
- Keep client stakeholders and project managers apprised of project status throughout the project life cycle with detailed and thorough communication
- Serve as the network/security subject matter expert in client workshops and engagements
- Constantly evolve technical skill sets with certifications, training, and conferences during free time based on business requirements
- Support and mentor less experienced team members through training sessions and on-the-job mentoring

### Qualifications

### Job Requirements

- At least one professional or expert level (preferred) industry certification (Examples include: CCNP, CCIE R+S)
- Experience with Fortiswitch and Fortigate (NSE 4 or higher preferred)
- Advanced knowledge in more than one of the following areas of networking: network security, campus networking, data center networking, or software defined networking. (Note: Cisco ACI, NSX, or SD-WAN experience preferred)
- Degree in the Information Technology field, or equivalent experience
- **4+ years of NOC experience, or equivalent experience**
- Experience working as a technical lead in small to medium sized technical networking projects
- Customer focused, and results driven
- Ability to work under critical conditions and influence others to achieve results
- Strong interpersonal skills with excellent presentation skills
- Professional communication, analytical, and problem-solving skills
- Must be independent, self-motivated, a self-starter and possess a good working attitude
- Ability to work well within a team and partner environment, including mentoring and training other team members

### Hiring organization

Roots Management Consultants on Behalf of Customer

### Employment Type

Full-time

### Duration of employment

Permanent

### Industry

IT Systems

### Date posted

2021 ,14 00:00:00