

## ERP Technical Support

### Description

- Solve clients problems over the phone and online
- Assists in developing procedures to ensure integrity of ERP system and databases
- Develops and implements project plans for ERP functional support tasks
- Develops and presents training materials for end users
- Interact with customers to provide and process information in response to inquiries, concerns, and requests about products and services
- Improves system performance by identifying problems; recommending changes

### Requirements

- +1 year of experience as ERP customer specialist
- Good knowledge in ERP systems
- Good Knowledge in SQL 2008 and 2012
- Preferred to have previous experience in accounting systems
- Excellent Communication Skills
- Excellent Training & analysis Skills

### Hiring organization

Roots Management Consultants on Behalf of Customer

### Job Location

Nasr City, Cairo

### Industry

Computer Software

### Career Level

Entry Level.

### Duration of employment

Permanent

### Experience

+1

### Job Type

Full Time

### Skills

**Computer Skills:** Word, Excel, ERP Systems, SQL 2008 and 2012

### Base Salary

EGP Confidential - EGP Confidential

### Working Hours

9 AM To 6 PM (2 Days OFF)

### Vacancies

2 Open Vacancies

### Date posted

2019 ,30 000000

### Valid through

May 31, 2019